Main Character's Analysis of Social Conflict in the Movie "Agent Carter: Season 1"
Christopher Markus Perspective

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Abstract. This article aims to identify the social conflicts faced by the main character, explain the causes of the main character's social and to analyze the solution to the main character's social conflicts in the movie "Agent Carter Season 1". Library research was used as the approach of this study, with data sources obtained through movie "Agent Carter Season 1" as the object of research. The researcher used the movie "Agent Carter Season 1" as primary data and obtained secondary data from several books, journals, internet sources, and other references. The results of this study indicate that the researcher found several social conflicts faced by Agent Carter, the main character in the movie. The social conflict that Agent Carter faced, such as conflict of interest, conflict of involving social position, and conflict of role. The researcher also found the causes of social conflicts faced by Agent Carter, namely differences between individuals, differences in interests, and social change. In addition, the researcher found problem-solving in social conflicts faced by Agent Carter, such as competing, collaborating, and compromising. It can be concluded that the researcher found three social matches faced by the main characters, three causes of social conflicts faced by the main characters, and three problems and solutions to social disputes faced by the main characters.

Keywords: Movie, Agent Carter Season 1, Social Conflict

Introduction

Nowadays, watching movie becomes part of daily life for some people. People have different purposes in watching movie such as for refreshing, relaxing, healing, spending time, getting information and perspective, learning foreign languages and learning different life from other cultures. Most people like to watch movie no matter their life conditions, whatever their background, whoever they are, whatever their gender and age. Not only in big cities, but also in small towns, many people watch movies. Due to the development of advanced technologies such as the internet and smartphones, people can watch movies anytime and anywhere.

According to Hornby, movie is a series of motion pictures recorded with sound that tell a story. Movie is also called motion pictures. Merriam-Webster states that movie is a recording of moving images that tell a story and people watch on a screen or television. The story in movie is adapted from novels, books, real life, true story and it can be performed into the movie (Arif, 2019: 574).

Movie is a more complete mass media because it uses moving images and sound to tell stories. Hornby explained that a movie is a series of motion pictures recorded with sound that tell a story that is shown on television or in a cinema or theater. According to Sapp, a movie is a motion picture that is considered as a source of entertainment or as an art form (Yulfani, 2021: 383). Movies do not only tell stories or provide entertainment, but also provide unique and interesting works of art because the ideas are expressed in the form of live images. Movie has several functions, such as entertainment, communication and education.
When people watch a movie, at first, they will easily find out who the main character is. Because the main character is someone who plays an important role in a movie or someone who appears most often in movies. Characters are participants in the story. Dickinson in (Patmarinanta, 2016: 26-27) stated that character is a person who can contribute to the story in some way. Characters can be classified into two groups. Namely the main character and the minor character. The main character plays an important role in a story or novel. Minor characters are often referred to as supporting characters in dramas and novels. They have no important role (Lapandja, 2016: 3).

Usually, a story consists of one or more characters. One or more of these characters appear as the main character. Characters can be divided into major character (main character) and minor character (supporting character). Here, Carter is present as the main character of the story. She is dominant in building the story in this movie through her words and actions to the audience. In movie, all characters, especially the main character, must have many conflicts in the story. Whether it is physical conflict, psychological conflict, or social conflict. In this case, the researcher wants to analyze the social conflicts experienced by the main character, namely Carter, or Peggy Carter.

According to Kellett and Dalton in (Septyarti:1), conflict is a part of our daily lives in relationships, families and the workplace. In literary works, conflict is a literary element that involves a struggle between two opposing people who are usually protagonists and antagonists. Human life cannot be separated from conflicts that can occur in all aspects of life including family, school, environment, etc. Conflict occurs as long as humans live in the world, when humans communicate and socialize with other people.

(Amaliah, 2021: 1) state that conflicts usually happen beyond someone’s control. A person cannot escape from conflict, such as conflict with himself or with others. Conflict is something that occurs in human life that involves several individuals and groups. Conflict also usually occurs when there is no agreement between one ego and another, or differences in culture, social status, interests and so on. But in the world of literature, conflict is needed to support a story.

One type of conflict is social conflict. Jones explained that social conflict is a conflict between one person and another. Social conflict is the struggle of one person against another. For example: two women who want to marry the same man, two men competing for jobs, a detective who is pitted against a criminal, a child who is in conflict with his parents, etc. Meanwhile, Sayuti stated that “Conflict between a person and society is called Social Conflict, usually in the form of character conflicts related to social problems.” (Amaliah, 2021: 19)

In daily life, of course we face conflicts that we cannot avoid. Whether it is from a simple conflict, to a complicated conflict. Whether it is a conflict with one person, or with many people. Conflict between one person and many people is called social conflict. Examples of social conflicts that occur in daily life, such as fight between friends, differences of opinion in meetings, conflicts between directors and employees, conflicts between football fans, student fights between one school and another school, competition between organizations, conflict over the chief position in organization, etc.

One of the movies where the main character has social conflict with other characters is Agent Carter. Agent Carter is a Marvel series that airs on American television, created by Christopher Markus & Stephen McFeely, based on Marvel Comics. This series was produced by ABC Studios, Marvel Television, and F&B Fazekas & Butters.

The reason why the researcher chooses this movie because Agent Carter is one of the Marvel series that has a female main character. Agent Carter is a female agent, and she is a powerful girl and a strong girl. She is also hard to beat, even by the strongest enemies. Carter has a variety of unique and unexpected tricks to against enemies, which is the main attraction for this movie.

Agent Carter breaks the stereotype that women are weak and cannot do anything. Here, Carter is a strong, multi talent and brave agent. Carter can fight all enemies, even the hardest.
enemies. Carter can overcome all problems and missions, because she is not afraid to fail. Even if she fails or makes mistakes, she gets back up and tries to improve herself to be better. For example, when Carter fight one of the Russian criminals who killed her friend, Coleen. That criminal is a member of the Russian terrorist organization, which is very difficult to fight. However, Carter is able to fight him even though he is very strong and difficult to fight. Because Carter is very brave and does not give up easily. Even though Carter was injured, Carter continued to fight him, until he fell from Carter’s room to the ground floor.

The second example, when Carter fights one of the women members of Russian terrorist organization, whose name is Dottie Underwood. Dottie is also very strong and difficult to fight, same as Carter. Dottie is a member of Russian terrorist organization who has been trained since childhood, who is known to be very sadistic and cruel. Dottie is the most dangerous enemy that Carter has ever faced. Dottie fights all her enemies cruelly, to achieve her goals. Carter who fights with Dottie, is completely overwhelmed and hopeless. However, because Carter is very brave and does not give up easily, Carter continues to be optimistic that she can fight Dottie and stop Dottie from doing her goals, which is to destroy America and kill all Americans.

Agent Carter is also multi talent, she can do anything. She can fight enemies, shoot enemies, being someone else, sneak somewhere, open safes, trick and seduce enemies, even she is also smart in science. She can be a badass woman when fighting her enemies, but in the other side, she can also be an elegant woman when she is in female hostel.

The reason why the researcher chooses social conflict to analyze this movie, because Carter has many complicated relationships with people around her and Carter has many conflicts that occurred in her social life.

The purpose of this study is to identify the social conflicts, to explain the causes of social conflicts and to analyze the problem solving of social conflicts experienced by the main characters in movie “Agent Carter”. The writer hopes that this research can emphasize the importance of social conflict to the readers.

Material and Method

The research described in the discussion below is about the analysis of social conflict faced by the main character in movie Agent Carter Season 1 to identify the social conflicts, to explain the causes of main character’s social conflicts and to analyze the problem solving of main character’s social conflicts in movie “Agent Carter Season 1” using library research. According to (Ratna, 2004: 10), library research is kinds of research where the researcher gets data, information or objects from books, audiovisual things, etc. The movie Agent Carter Season 1 is one of audiovisual things. The kinds of approach used to support this research is social approach. Based on the theory of Sikana in (Semi, 2012: 81), social approach is to analyze the social problems or social conflicts that contained in the literary work itself, and then relate them into the real life. (Ratna, 2004: 59-60) explained that social approach also analyzes humans in society, with the understanding from society to individuals. The basic theory of social approach is the relationship between literary works and society. The social approach applies a method in the form of a basic understanding of human life in society. The data analysis used in this research is content analysis and descriptive analysis. Content analysis is the way to collect the data by analyzing the content of communication, either in verbal or nonverbal. In this research, the researcher would like to find out the analysis on main character’s social conflict in movie “Agent Carter: Season 1” by hearing and watching the movie repeatedly, and then mention what are the social conflicts that can be found in this movie. While, descriptive analysis is the way to describe, give an understanding and explanation to the text that will be describe. In this process, the researcher would like to describe the analysis on main character’s social conflict in movie “Agent Carter: Season 1” and use print screen or screenshot in laptop to show all the scenes that contains of social conflict in this movie.

Results and Discussion
Results

Main Character’s Social Conflict in Movie “Agent Carter Season 1”

Figure 1. The Chief Agent of SSR emphasized that Mr. Stark is a fugitive and he gives an order to all agents in SSR to catch Mr. Stark, no matter what.

Chief Agent: “So as of this moment, Howard Stark is not only in contempt of Congress, he is a fugitive from justice. Find him, squeeze him till he loses his sense of humor.”

Figure 2. Carter disagrees if Mr. Stark is caught cruelly by SSR agents, because Carter already knows Mr. Stark since World War II, and she really believes that Mr. Stark is a good man and not a traitor.

Carter: “Sir, I really must object.”
Carter: “I knew Howard Stark during the war, his help was invaluable. He may be create many great things, but he is not a traitor.”
**Figure 3.** The Chief Agent of SSR did not believe what Carter said, because he knew Carter's life story, that Carter and Mr. Stark was a friend since World War II, and he thinks Carter is defending Mr. Stark.

*Chief Agent:* “We are all aware of your record agent, I’m sure being Captain America’s relation, brought you into contact with all sorts of interesting people, but the war is over. Let the professionals decide who is worth going after.”

**Figure 4.** Krezminski, Carter’s friend at SSR office, insults Carter because she knew many men during the war.

*Krezminski:* “How’s that Carter know a lotta guys during the war.”

At duration of 05:16 - 05:55 there is a conflict of involving social position, which is Carter has a conflict with her boss and conflict with her co-workers. Agent Carter is not trusted by the Chief Agent and all agents in SSR to catch the fugitive, namely Mr. Stark, because Carter is considered to be defending Mr. Stark, because Carter and Mr. Stark was a friend during World War II.

Carter disagrees if Mr. Stark is caught cruelly by SSR agents, as Carter said “Sir, I really must object. I knew Howard Stark during the war, his help was invaluable. He may be creating many great things, but he is not a traitor.” But the Chief Agent and all agents in SSR think that Carter is defending Mr. Stark. So, the Chief Agent of SSR did not choose Carter to go to the field to catch Mr. Stark.

**Figure 5.** Carter promised that she would not shoot Mr. Brannis. If Carter shoots Mr. Brannis where behind him there are a lot of nitramine molecules, she is worried that the liquid will explode and destroy everyone and everything in that place.
Carter : "That's fair enough. I wouldn't shoot you."

Figure 6. Mr. Brannis dares Carter to shoot him, but still, Carter does not want to shoot Mr. Brannis, because it is very dangerous.

Brannis : "You don't wanna fire again"

It happened when Carter at Roxxon, the manufacture of Mr. Stark's dangerous invention (nitramine molecule). Carter wants to catch the thief who stole Mr. Stark's invention, namely Leet Brannis. Brannis is part of a big gang in Russia. At that time, Brannis was there at Roxxon, to increase production of nitramine molecules that he stole from Mr. Stark, which he will use to explode and destroy America.

At duration 36:00 - 36:58 there is conflict of interest, which is Carter has to choose one choice from two difficult choices. Carter is confused whether she has to shoot Mr. Brannis or not. Because when Carter wanted to shoot him, suddenly Mr. Brannis opens a truck that contains a lot of nitramine molecules. Nitramine molecule is Mr. Stark's dangerous invention, that was stolen by Mr. Brannis. Because of that, Carter changes her mind and she did not shoot him, because it is very dangerous. As Carter said "I wouldn't shoot you". If Carter shoots Mr. Brannis where behind him there are lots of nitramine molecules, she is worried that the liquid will explode and destroy everyone and everything in that place. But, if Carter let Mr. Brannis go from there, it will make him do another crime.

Figure 7. Mr. Stark asks Carter to clear his name by being a double agent. He tells Carter to continue working as usual as an agent in SSR, but in the other side, Carter should help him find out who stole his inventions.
Mr. Stark : “Now that’s Peggy Carter I need.”
Carter : “For what?”
Mr. Stark : “To clear my name.”
Carter : “You can’t be serious.”

**Figure 8.** Mr. Stark begging to Carter to help him find out who stole his dangerous inventions, and to prove that he is not a traitor. Because only Carter is an insider (SSR agent) who can do this difficult mission.

Mr. Stark : “I try not to be. Well, come on Peggy, you know damn well I didn’t do this, which means the SSR is looking the wrong guy. I want to find the right guy, but I’m gonna need someone on the inside, someone I can trust.”
Mr. Stark : “Peg, there’s no one I trust more than you.”

**Figure 9.** Carter disagrees with Mr. Stark’s request to become a double agent, because if Carter becomes a double agent, it means that she is betraying the SSR.

Carter : “Howard, you’re asking me to become a traitor in order to prove you, you didn’t do that. You do see the irony.”
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**Figure 10.** Mr. Stark kept begging to Carter to help him. Mr. Stark afraid that his inventions are being misused by the thief, and only Carter who can stop them.

Mr. Stark: “Come on Peg, I know they’re not using you right over there. My technology in their hands are so nut. You have no idea how bad that could be. Right now, you’re the only one who can stop them.”

At duration 10:30 - 11:12 there is conflict of role, where Carter has two roles to do, which is the role of being an agent in SSR and the role of being a friend who helps Mr. Stark. It happened when Agent Carter was visited by a fugitive, who also her friend during World War II, namely Mr. Stark. Mr. Stark asks Carter to help him, to clear his name. Mr. Stark asks Carter to become a double agent, by telling Carter to continue working as usual as an agent in the SSR, but in the other side, Carter should help him find out who stole his inventions.

At first, Carter disagrees with Mr. Stark’s request to become a double agent. As Carter said “Howard, you’re asking me to become a traitor in order to prove you, you didn’t do that. You do see the irony.” Because if Carter becomes a double agent, it means that she is betraying the SSR, an intelligence agency where she works. SSR agents have the purpose to catch Mr. Stark because he is accused of selling danger inventions to Russia. But actually, Mr. Stark did not do that, instead his inventions were stolen by someone. Therefore, Mr. Stark asks Carter to help him find out who stole his inventions, so that he is not caught by SSR and he does not become a fugitive anymore.

**The Causes of Main Character’s Social Conflicts in Movie “Agent Carter Season 1”**

**Figure 11.** Carter lies to the Chief Agent

First, Carter lies to the Chief Agent that she wants to go home because she is menstruation. But actually, Carter wants to do the mission tonight, which is taking Mr. Stark’s invention that will be sell on black market. As Carter said, “I wonder if I might request a sick day, ladies things.”
Second, Carter tricked Mr. Raymond, someone who sells Mr. Stark's invention, by teasing and seducing Mr. Raymond so she can take Mr. Stark's invention in his room. As Carter said, "I have some friends who would be very interested in buying on that formula. I think I can offer you more. Is it here? Do you want me to search you, sweetie?"

Same as Mr. Brannis, Carter also left the place immediately by running away while calling Mr. Jarvis (Mr. Stark's servant) to pick her up at the entrance. As Carter said, "Mr. Jarvis could you turn the car round?" So, Carter can join in Mr. Jarvis car to get away from that place.
Carter continues running away until she meets Mr. Jarvis car and then she jumps on the car. As Carter said, “Go! Go! Driving faster, our time about 10 seconds!” So, Mr. Jarvis could go fast and get out from that place immediately before it exploded and destroyed.

![Figure 15: Carter did not want to become a double agent](image)

At first, Carter did not want to become a double agent, because if Carter becomes a double agent, it means that she is betraying the SSR. As Carter said, “Howard, you’re asking me to become a traitor in order to prove you, you didn’t do that. You do see the irony.” But after Mr. Stark says that only Carter is someone he trusts and after Mr. Stark convinces Carter that only her who can do this difficult mission, finally Carter wants to do the mission.

![Figure 16: Carter is willing to help Mr. Stark](image)

Carter is willing to help Mr. Stark by being a double agent, although with a heavy heart. As Carter said, “I am going to regret this, some time?”

Discussion

Main Character’s Social Conflict in Movie “Agent Carter Season 1”

Conflict of Involving Social Position. Conflict of involving social position is conflict that occur in job (Arifuddin, 2014: 9), such as conflict with boss, conflict with co-worker, conflict with colleague, etc. In the field of work, conflict can also occur inside the job and outside the job. The same thing happened to Carter. Here, Carter has a conflict with her boss and conflict with her co-workers. The conflict that Carter experienced was a conflict in her field of work, namely as an SSR agent.

Conflict of Interest. Conflict of interest is a conflict when someone has to choose one choice from many choices (Arifuddin, 2014: 9). In life, we must have many choices. We have to
choose one choice that we will take from other choices. From that choice, we must be sure that our choice is right and we may not regret for not taking other choices. We have to focus on doing the choice that we have made. The same thing happened to Carter. Here, Carter has to choose one choice from two difficult choices.

**Conflict of Role.** Conflict of role is conflict when someone has two roles to do. We as human can have many roles in our life (Arifuddin, 2014: 9). We have many roles because we have many things to do and we have many activities. For example, a husband and father who work as Chief of Police. If a tornado hits the small town he lives in, he must decide whether he should go home and be with his family and fulfill the roles of a good husband and father, or stay and fulfill the duties of a “good” Chief of Police because the whole town needs him. The same thing happened to Carter. Here, Carter has two roles to do, which is the role of being an agent in SSR and the role of being a friend who helps Mr. Stark.

**The Causes of Main Character’s Social Conflicts in Movie “Agent Carter Season 1”**

**Social Change.** Social change is differences of opinion in a group of people. For example, there are changes that occur in the surrounding environment, there are some people who can accept it and some are not ready to accept it. As happened at duration 05:16 – 05:55.

SSR agents want to catch the villain, namely Mr. Stark. Because Mr. Stark is accused of selling dangerous inventions to the United State enemy, Russia. SSR agents want to catch Mr. Stark cruelly, but Carter disagrees. Because Carter is a friend of Mr. Stark during World War II. She knew very well that Mr. Stark is a good person and he is not a traitor. However, the Chief Agent and all agents in SSR did not believe with Carter, instead they think that Carter is defending Mr. Stark. Therefore, the Chief Agent did not choose Carter to go to the field to catch Mr. Stark.

From this conflict, the cause is social change, where there are differences opinion in a group of people. Carter who tries to correct the image of Mr. Stark in front of all agents in SSR, while all agents in SSR think that Carter is defending Mr. Stark.

**Differences between Individuals.** Differences between individuals are differences opinion or feelings between individual that can lead to conflict. Differences between individuals are differences that are owned by each individual, both physical and non-physical, which makes a person have different characters, opinions, thoughts, and goals from each other. As happened at duration 36:00 – 36:58.

Agent Carter and Mr. Brannis have different opinion about survive. Carter did not shoot Mr. Brannis, because behind him there are a lot of nitramine molecules that can explode and destroy everyone and everything in that place. Meanwhile, Mr. Brannis drops a nitramine molecule which causes an explosion and destroy the surrounding area, because he wants to kill Carter and doing his mission which is destroying America.

From this conflict, the cause is differences between individuals, where there are differences opinion between individual that can lead to conflict. Here, Carter tries to keep herself alive, by not shooting Mr. Brannis. Meanwhile, Mr. Brannis wants to kill Carter, by dropping a nitramine molecule which causes an explosion and destroy the surrounding area.

**Differences in Interests.** Differences in interests is occurred when every people/group of people have a different interest in something. Here, there is a “battle” to determine whose interests will win.

Same thing happened at duration 10:30 – 11:12. Mr. Stark asks Carter for help, to clear his good name by finding out who stole his inventions. Mr. Stark asks Carter to become a double agent, by telling Carter to continue working as usual as an agent in the SSR, but in the other side, Carter should help him find out who stole his inventions.
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From this conflict, the cause is differences in interests, where there is a “battle” to determine whose interests will win. Because of Mr. Stark's interest is very urgent, very dangerous and must be solved immediately, therefore Mr. Stark’s interest who win. It means that Mr. Stark's interest should be done first before Carter's interests.

The Problem Solving of Main Character’s Social Conflicts in Movie “Agent Carter Season 1”

**Compromising.** Compromising is done when the problem is very complex, very important and there is no simple solution (Sulistiyanto, 2017: 18-19). Compromising is an effort to get agreement from everyone who has a difference of opinion or difference of understanding. Therefore, compromise is often used as the last option when the problem is very difficult. As happened at duration 05:16 – 05:55.

After compromising between Chief Agent and all agents in SSR, Carter is not included in SSR field agent to catch Mr. Stark. Agent Carter is not trusted by the Chief Agent and other agents in SSR to catch Mr. Stark, because Carter is considered to be defending Mr. Stark, because Carter and Mr. Stark was a friend during World War II.

So, Carter did another way to make Mr. Stark is not caught by SSR agents, by taking Mr. Stark’s invention that will be sell on the black market. Carter had to act first than the other SSR agents. Carter did the opposite way from SSR agent. Because Carter has the purpose to take Mr. Stark's invention that will be sell on the black market, while SSR agents have the purpose to catch the seller and buyer of Mr. Stark's invention.

**Competing.** Competing is a social conflict solution where someone tries to fight the opposition by sacrificing others (Sulistiyanto, 2017: 18-19). Competing is a struggle which done by a person or group of people to win. In addition, competing is a situation when a person or group of people competes to achieve the goals. As happened at duration 35:50 – 36:58.

In this scene, Agent Carter and Mr. Brannis are competing against each other to survive. Because Mr. Brannis did not want to be caught by Carter, then he drops a nitramine molecule which causes an explosion and destroy the surrounding area and it can kill Carter. After that, M. Brannis left the place immediately by riding a truck that contains a lot of nitramine molecules.

**Collaborating.** Collaborating is working together with others to find solutions to resolve conflicts (Sulistiyanto, 2017: 18-19). Collaborating also a process of working together to share ideas and solve problems together. Collaborating is important to achieve the best results when solving difficult problems. As happened at duration 10:30 – 11:12.

Carter and Mr. Stark are collaborating by discussing ways to resolve conflicts. Mr. Stark asks Carter to help him, to clear his good name by finding out who stole his inventions. Mr. Stark asks Carter to become a double agent, by telling Carter to continue working as usual as an agent in SSR, but in the other side, Carter should help him find out who stole his inventions.

Conclusion

In movie Agent Carter Season 1, there are three types of social conflict that faced by Agent Carter, such as: Conflict of Involving Social Position, where Carter has conflict that occur in job. Here, Carter has conflict with her boss and her co-workers. Conflict of Interest, where Carter has to choose one choice from many choices / Carter faced two choices and choose one better choice, which means she abandoned other choice. Here, Carter is confused whether she
has to shoot Mr. Brannis or not. Conflict of Role, where Carter has two roles to do, which is the role of being an agent in SSR and the role of being a friend who helps Mr. Stark.

In addition, there are three causes of social conflict, such as: (1) Social Change, is differences opinion in a group of people. Here, Carter tries to correct the image of Mr. Stark in front of the Chief Agent and other agents in SSR, while they consider that Carter is defending Mr. Stark. (2) Differences between Individuals, are differences opinion or feelings between individual that can lead to conflict. Here, Agent Carter and Mr. Brannis have different opinions about survive. Carter tries to keep herself alive by not shooting Mr. Brannis. While, Mr. Brannis wants to kill Carter by dropping a nitramine molecule which causes an explosion and destroy the surrounding area. (3) Differences in Interests, where there is a “battle” to determine whose interests will win. Here, Mr. Stark's interest is very urgent, very dangerous and must be solved immediately, therefore Mr. Stark’s interest who win. It means that Mr. Stark’s interest should be done first before Carter's interests.

The problem solving of Agent Carter’s social conflict there are three, such as: (1) Compromising, is done when the problem is very complex, very important and there is no simple solution. After compromising between Chief Agent and all agents in SSR, Carter is not included in SSR field agent to catch Mr. Stark. (2) Competing, is a social conflict solution where someone tries to fight the opposition by sacrificing others. Here, Agent Carter and Mr. Brannis are competing against each other to survive. (3) Collaborating, is working together with others to find solutions to resolve conflicts. Carter and Mr. Stark are collaborating by discussing ways to resolve conflicts. Mr. Stark asks Carter for help, to clear his name by finding out who stole his inventions. Mr. Stark asks Carter to become a double agent.

References


